艾泽 TNQ-N22C1 说明书 新1224-2025-12-27 彩色印刷
130.0 mm
160.0 mm

User Manual

Instant Hot Water Dispenser

TNQ-N22C1

WARNING: Read this manual carefully before using the appliance.
This appliance is intended for household indoor use only.
Product images are for reference only.
Actual product appearance may vary.

Foreword

This instruction manual applies only to the TNQ-N22C1 Instant Hot Water Dispenser.

Please read this manual carefully before using the appliance and keep it for future reference.

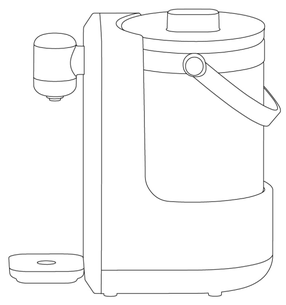
This manual provides instructions for safe operation, basic functions, and maintenance of the appliance.

For issues not covered in this manual, please contact customer service for assistance.

This appliance is intended for household indoor use only.

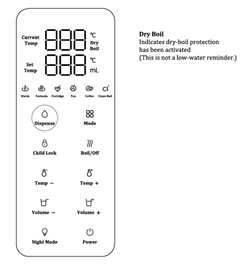
Instant Hot Water Dispenser

TNQ-N22C1



Product Overview

Control Panel Overview



Current Temp
Displays the current water temperature

Set Temp
Displays the target temperature

Dry Boil
Indicates dry-boil protection has been activated
(This is not a low-water reminder.)

User Guide – Safety Instructions

Please read and follow the safety instructions below carefully to ensure safe and proper use of the appliance.

- Discard the first kettle of water before first use.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or by persons lacking experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Keep packaging materials out of the reach of children to prevent the risk of suffocation.
- Ensure that the rated voltage indicated on the appliance matches the supply voltage before use.
- The appliance must be connected to a properly grounded electrical outlet.
- Do not allow the power cord or plug to contact hot surfaces or sharp edges. Do not use the appliance if the power cord, plug, or appliance is damaged.
- If the power cord or appliance is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified personnel.
- Place the appliance on a stable, level, and heat-resistant surface. Ensure adequate space around the appliance to allow steam to dissipate safely during operation.
- This appliance is intended for household indoor use only.
- Do not leave the appliance unattended during operation.
- Close supervision is required when the appliance is used by or near children.
- During operation, the kettle body, base unit, and water outlet may become hot. Avoid contact to prevent scalding.
- Do not touch the water outlet during or immediately after operation.
- Do not immerse the main unit or kettle base in water or other liquids.
- Always unplug the appliance and allow it to cool completely before cleaning or storage.
- Do not touch the power plug with wet hands.
- Do not operate the appliance without water inside the kettle to prevent dry-boil damage.
- Do not fill the kettle beyond the maximum water level to prevent boiling water from splashing.
- The kettle body must only be used with the base unit provided.
- This appliance is intended for heating water only. Do not place tea leaves, food, or other substances into the kettle.
- Do not heat any part of the appliance using external heating devices such as microwave ovens.
- Ensure the bottom of the kettle is clean and dry before placing it onto the base unit.
- Do not place the appliance near flammable or explosive materials.

Button Functions

Power — Press to turn the unit on or enter standby mode. When the unit is powered on, boiling is enabled by default. After boiling, the unit automatically maintains a preset temperature of 45 °C.

Child Lock — When the unit is powered on, Child Lock is enabled by default. Except for the Power and Night Mode buttons, all other buttons are locked. Press Child Lock once to unlock the control panel. The Child Lock indicator will turn off. After dispensing water, Child Lock will automatically re-activate to prevent accidental operation.

Boil/Off — When Child Lock is unlocked, press Boil / Off to enable or disable the boiling step. When Boil is enabled, the unit will heat water to boiling temperature (100 °C) before reaching the set temperature. The Boil indicator remains illuminated during the boiling process.

Dispense — The default water volume is set to 180 mL upon initial setup. Press Dispense to dispense water at the current temperature and the selected water volume.

Night Mode — Short-press the Night button to turn the night light on or off. Press and hold the Night button to enable or disable Night Mode. When Night Mode is enabled, all button tones are muted. If there is no operation for 10 seconds, the display brightness will dim. Pressing any button will restore the display to normal brightness.

Mode — Press Mode to cycle through the temperature settings in the following sequence:
45 °C → 55 °C → 60 °C → 80 °C → 90 °C → 100 °C.

Temp– Temp+ — Press Temp - or Temp + to adjust the set temperature in 1 °C increments. Press and hold to adjust the temperature continuously. The adjustable temperature range is 35 °C to 99 °C.

Volume– Volume+ — Press Volume - or Volume + to adjust the dispensing volume in 10 mL increments. Press and hold to adjust the volume continuously. The adjustable volume range is 30 mL to 330 mL.

Note:

- This appliance is equipped with dry-boil protection. If the kettle operates without sufficient water, the water shortage indicator will illuminate and an "E2" error code will be displayed.
- When the water shortage indication appears, refill the kettle with water. After refilling, normal operation can be resumed by the user.
- If there is no operation for 72 hours, the appliance will automatically enter standby mode.

adjust the volume continuously. The adjustable volume range is 30 mL to 330 mL.

Usage Instructions

Follow the steps below for proper operation of the appliance.

- Before using the appliance for the first time, rinse and clean the inside of the kettle thoroughly.
- Discard the first kettle of water after initial heating
- When the boiling function is disabled, the Warm, Fomula, Porridge, Tea, and Coffee modes heat water only to the selected temperature and do not boil the water.
- When the kettle is lifted from the base, the unit enters standby mode. After refilling the kettle and placing it back onto the base, the unit must be restarted to resume operation.

Power On:
After the appliance is connected to the power supply, the control panel will fully illuminate.
After a beep sound, the display will turn off.
Press "Power" (⏻) to turn on the unit.
Press Child Lock to unlock the controls and enable operation of the other buttons.

Setting the Temperature:
When the child lock is unlocked, press " Mode " (⊞) to cycle through the preset temperature modes in the following order: 45 °C (Warm) → 55 °C (Formula) → 60 °C (Porridge) → 80 °C (Tea) → 90 °C (Coffee) → 100 °C (Clean Boil)
If no further operation is performed, the unit will either boil the water first or heat directly to the selected temperature, depending on the Boil / Off setting, and then maintain the selected temperature.
Press Temp - (🌡–) or Temp + (🌡+)to adjust the temperature in 1 °C increments. Press and hold for continuous adjustment.

Note:
When Boil is enabled, the unit will heat water to boiling temperature (100°C) first,
then automatically cool down and maintain the selected temperature.
To skip the boiling step, press Boil / Off to disable boiling.

Adjusting the Water Volume:
When the child lock is unlocked, the default dispensing volume for first-time use is 180 mL.
Press Volume - (🫗–) or Volume + (🫗+) to adjust the dispensing volume in 10 mL increments. Press and hold for continuous adjustment.

Dispensing Water:
Press Child Lock to unlock the unit, then press "Dispense" (💧) to start dispensing water.
During dispensing, press "Dispense" (💧) again to pause the operation.
After dispensing is completed, the child lock will automatically re-engage after 8 seconds, and the "child lock" (🔒) indicator will remain illuminated.

Parameter Table

Product Name	Instant Hot Water Dispenser
Product Model	TNQ-N22C1
Rated voltage	120V~
Rated frequency	60Hz
Rated capacity	2.2 L
Rated power	1000W
Dimensions (length × width × height)	285×175×300 (mm)

Cleaning and Maintenance

- Before cleaning, disconnect the power supply and allow the unit to cool completely.
- The main unit and kettle base should be wiped with a clean, dry cloth only.
- Do not use corrosive detergents, cleaners containing chemical abrasives, or hard metal scrubbers.
- Due to variations in tap water quality, mineral scale may form on the bottom of the kettle over time.
- This is a normal occurrence. Descaling agents or diluted vinegar may be used to soak and loosen the scale, then gently clean with a bottle brush.
- To reduce the buildup of mineral scale, the use of purified or filtered water is recommended.

Analysis of Common Problems

Fault phenomena	Cause Analysis	Troubleshooting
The product does not heat	Whether the power plug is properly inserted	Check if the power cord is connected
	The power cord or heating tube is damaged	Return for repair
Unpleasant smell in water	New product first use	clean the interior with acetic acid or scale cleaner
Scale or discoloration inside the kettle	The local water has high hardness.	clean the kettle with acetic acid or scale cleaner
screen shows E1	Sensor malfunction	Send back for repair
Screen shows E2	Dry burn protection for the heating plate	Power on again after cooling

Note: If the fault cannot be eliminated after the above phenomenon analysis, please contact our company's maintenance department or dealer. It is strictly prohibited for non-professionals to disassemble and assemble the product without authorization.

Information Sheet for Food Contact Materials

All food contact materials of this product comply with the requirements of relevant food safety standards.

Part Names	Material	Standard
Lid sealing ring/lid vent sealing ring /L-shaped adapter/water pump adapter /sealing gasket/temperature control sealing ring/check valve silicone/valve plate/middle plate sealing gasket /heating plate sealing ring/umbrella	Silicone	GB4806.11
Water pipe/outlet	Polypropylene	GB4806.7
lid /stainless steel lid/heating plate	SUS316L (022Cr17Ni12Mo2)	GB4806.9
NTC/ Check valve spring/Leaky cap	SUS304 (06Cr19Ni10)	GB4806.9
Glass body	High borosilicate glass	GB4806.5
06D-1 parts /06D-2 parts/rotors	Polyoxymethylene	GB4806.7
Upper cover/middle plate/valve plate	Polymer of 1, 6-hexamethylenediamine with 1, 6-adipic acid	GB4806.7
Leather bowl	EPDM	GB4806.11

- **Tips:** The materials of food contact components used in different models may vary,and the actual purchased model shall prevail.
- Operating Conditions:Please use the device indoors.Recommended room temperature: 15℃~30℃. Recommended humidity: 50%-80%.
- **Note:** For implementation standards without a marked year number, the current latest version shall apply.

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使用说明书

即热式饮水机
TNQ-N22C1

使用产品前请仔细阅读本使用说明书并妥善保存
产品图片仅供参考请以实物为准

前言

本说明书仅适用于TNQ-N22C1型即热式饮水机。

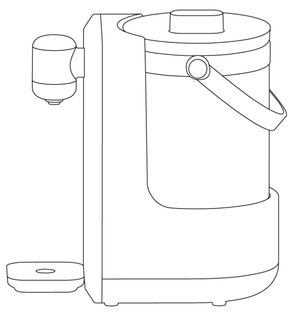
使用产品前请仔细阅读本使用说明书并妥善保存。

说明书中的内容仅供用户使用和维护时参考，未尽事宜，欢迎向客户服务部门咨询。

本产品仅供家庭室内使用。

即热式饮水机

TNQ-N22C1



产品简介

控制面板

当前温度-显示当前水温

设定温度-显示目标温度

干烧-表示干烧保护已启动
(不是低水位提示)

使用指南

- 请仔细阅读说明书并按说明书操作，以保证使用安全。
- 首次使用时，请先将第一壶水倒掉。
- 肢体不健全、感官或精神上有障碍或缺乏相关经验和知识的人必须在获得器具安全使用方法的经验者的监督和指导下操作本产品。
- 产品包装袋请勿让儿童玩耍，避免窒息的危害。
- 在将产品连接电源之前，务必检查产品所标电压与供电电压是否相符。
- 产品的电源插头必须插入有接地的插座，且务必确保其已稳固插入。
- 不要让电源线、插头接触到高温的表面及锐利的边角，如果插头、电源线或产品本身受损，请勿使用本产品。
- 本机或电源软线如有损坏，为了避免危险，必须由制造商、其维修部或类似部门的专业人员来更换。
- 将产品置于稳定，水平且平整的表面上。确保四周留有足够的空间，以防产品使用期间散发出高温蒸汽对橱柜或其他物体造成伤害。
- 该产品仅供家庭室内使用。
- 为防止烫伤、电击、火灾和人体伤害，产品使用时必须有人照看。
- 儿童或残疾人使用产品时或在附近时，必须严密监管。
- 加热过程中，请勿触摸壶身和底座，以免烫伤。
- 操作过程中或操作结束后，请勿触摸出水口。
- 禁止将本机主体和壶体底座浸入水中清洗，以免造成损坏及危险。
- 清洁前请断开电源并等其冷却后再进行操作。
- 禁止用潮湿的手触摸插头。
- 壶内无水时，请勿干烧，请关闭电源。
- 壶内注水请勿超过最大水位线，避免煮沸时可能会导致沸水喷出。
- 壶身仅在本机底座上使用。
- 本产品仅用于烧水，勿放入茶叶等食物。
- 不得使用微波炉等加热设备对产品部件进行加热。
- 请保持壶底洁净及干燥。
- 禁止将本产品放置在易燃易爆品附近。
- 产品使用时，请正确放置壶体，以免烫伤。
- 禁止放置在易燃易爆品附近。

面板功能说明

接通电源，面板屏幕亮起，屏幕闪烁后，面板熄灭。

待机 短按开关/关机。首次开机默认煮沸后进入 45℃恒温。

童锁 开机/工作状态下，童锁键默认亮起，除“夜晚”键外，其它按键都无法作，点击解锁，童锁灯熄灭，点按出水键出水，长按可关闭自动童锁模式。

煮沸 解开童锁状态下，短按开启或关闭煮沸功能，无操作后开始工作煮沸过程中煮沸中“煮沸”键常亮。

解开童锁状态下，新机首次使用，默认设定水量为 180mL 单击出水，机器出水即出与“当前温度、设定水量”条件相应的水。

夜晚 短按“夜晚”开/关夜灯；长按“夜晚”开/关夜晚模式，夜晚模式下，产夜晚品将关闭所有按键提示音。无任何操作，屏幕灯光 10 秒钟后半亮，点击任何按键可恢复亮度。

功能 短按切换功能，45℃温调 – 55℃热调 – 60℃米糊 – 80℃泡茶 – 90℃咖啡 – 100℃除氯调依次循环。

温度- 温度+ 短按调节温度。长按快速调节。温度调节范围：35℃–99℃，调节单位温度 –温度+±1℃。

水量- 水量+ 短按调节水量。长按快速调节。水量调节范围：30mL–330mL，调节单水量 –水量+位 10mL。

温馨提示：

- 本机具有干烧提示功能，当干烧时，缺水指示灯常亮、当前指示灯常亮“E2”。
- 当提示缺水时，向储水瓶加入相应的水，机器将自动恢复正常。
- 本机 72 小时内无操作或提壶，机器进入待机状态。

使用方法

请按照以下方法正确操作

- 使用前，请将壶内清洗干净。
- 首次使用时，第一壶水加热后请倒掉。
  取消叠加煮沸后，温调、热调、米糊、泡茶、咖啡功能只能把水加热到设定温度。
  如果使用管道自来水，先把水煮沸。
- 产品提壶后会进入待机状态，加水放回主机后需要重新启动进入工作状态。

接通电源：

- 接通电源后面板全亮，“滴”声后面板熄灭。单击“待机”键，开机，点击童锁键其他按键可操作。

调整温度：

- 解锁状态下，单击“功能”键，45℃温调/55℃热调/60℃米糊/80℃泡茶/90℃咖啡/100℃除氯调依次循环。无操作后先煮沸后进入设定温度。（此时单击“温度- 温度+”键 1 度调节，长按快速调节）。

温馨提示：
开启“煮沸”功能后，机组将先将水加热至沸点温度（100℃），然后自动冷却并保持所选温度。
若要跳过煮沸步骤，按“煮沸/关闭”即可。

调整水量：

- 解锁状态下，首次默认水量 180mL，单击“水量- 水量+”键量；10mL 为单位微调水量，长按快速调节。

出水操作：

- 单击“出水/童锁”键，机器解锁，点击“出水”键，开始出水；出水过程中按“出水”键暂停出水；出水完毕，8 秒钟后童锁自动打开；“童锁”键常亮。

基本参数表

产品名称	即热式饮水机
产品型号	TNQ-N22C1
额定电压	120V~
额定频率	60Hz
额定容量	2.2L
额定功率	1000W
外观尺寸（长×宽×高）	285×175×300（mm）

清洗保养

- 清洁前请断开电源等其冷却。
- 主机和壶体底座只能用干净抹布擦拭；禁止使用腐蚀性洗涤剂、带化学研磨粉状的清洗剂或坚硬的金属丝网刷进行清洗。
- 因自来水的水质不同，使用一段时间后，壶底表面产生水垢属正常现象可使用水垢清洗剂或醋酸浸泡，让水垢剥离后用奶瓶刷擦洗。
- 为减少水垢的产生，推荐使用纯净水。

常见问题分析

故障现象	原因分析	故障排除
产品不加热	电源插头是否插好	检查电源线连接情况
	电源线或发热管损坏	送回维修
水中异味	新产品首次使用	加水烧开，醋酸或水垢清洗剂清洗内部
壶内水垢或变色	当地水质硬度偏高	及时用醋酸或水垢清洗剂清洗
屏幕显示 E1	传感器故障	送回维修
屏幕显示 E2	发热盘干烧保护	冷却后再次通电

备注：经以上现象分析后仍无法排除故障，请与本公司维修点或经销商联系，严禁非专业人员对本机自行拆装

食品接触用材料信息表

本产品与食品接触材料均符合相关食品安全标准要求

部件名称	材质	标准
杯盖密封圈/杯盖出气孔密封圈/L 型转接头/水泵转接头/密封垫/温控密封圈/单向阀硅胶/阀片/中板密封垫/发热盘密封圈/伞丁	硅胶	GB4806.11
水管/出水嘴	聚丙烯	GB4806.7
杯盖不锈钢盖/发热盘	SUS316L（022Cr17Ni12Mo2）	GB4806.9
NTC/单向阀弹簧/漏水上盖	SUS304（06Cr19Ni10）	GB4806.9
玻璃壶身	高硼硅玻璃	GB4806.5
06D-1 部件/06D-2 部件/转子	聚甲醛	GB4806.7
上盖/中板/阀板	1，6-己二胺与 1，6-己二酸的聚合物	GB4806.7
皮碗	EPDM	GB4806.11

- 温馨提示：不同型号使用的食品接触用部件材质可能不同，请以实际购买机型为准。
- 使用条件：请于室内使用，建议室温：15℃–30℃建议湿度：50%–80%。备注：未标注年号的执行标准，按现行最新版本。

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